



PC-Doctor for Android™

PC-Doctor for Android checks the quality and hardware integrity of Android devices. PC-Doctor, the industry leader in hardware diagnostics, has made available the same in-depth hardware diagnostics for Android devices that have been developed for the past 20+ years for Windows, Linux, and various embedded platforms.

PC-Doctor helps mobile device manufacturers improve their bottom line and customer satisfaction. Unexpected or misdiagnosed hardware failures are a nuisance to end users, deplete revenue and damage brand reputation. PC-Doctor for Android quickly and accurately identifies actionable issues, helping to ensure that a device is in working order when it leaves a production or repair facility.

PC-Doctor for Android Features

- Diagnostics for all major components: storage devices, CPU, memory, graphics, audio, touchscreen, sensors, buttons, and communication components
- Detailed system information and provides a clear picture of the current device configuration
- Comprehensive test history with associated results for easy identification of repeat hardware issues
- Uploadable diagnostic test results via E-mail, external storage media, wired connection, PC-Doctor Network Factory, or other share methods
- Decreased support costs by integrating PC-Doctor for Android throughout the business process
- Support for Android phones and tablets with Android
 2.1 and up



Who Benefits

Manufacturers of Android Devices

It is important to keep costs low while providing competitive, affordable products. PC-Doctor distinguishes true hardware faults, reduces NTF rates, and guarantees hardware is running correctly, reducing support costs.

Repair and Service Centers

First time repair rate, turnaround time, and tech productivity are important; to stay competitive, it is critical to have the industry standard tools in your test process.

Service Technicians

Being able to quickly and accurately identify the problem saves time, money, and increases customer satisfaction. Having the most robust tool in your arsenal sets you apart from others.

Android Users

Users rely on their devices for business, pleasure, and as a primary means for communication. It is critical that users have a working device at all times. Being able to proactively determine hardware faults is essential in avoiding downtime.

Hardware Diagnostics

- Extensive set of diagnostics designed to identify hardware failures
- Easily run functional tests or stress tests, or target the component you want to test
- Reduce NTF (No Trouble Found) rates

System Information

- In-depth knowledge of an Android device and its history
- Details about Android components, applications and processes
- Easily retrieve all test history

Support Chain Management

- Support a highly automated repair center process
- Empower repair technicians and operation managers
- Support end-users in the field to achieve high customer satisfaction and loyalty
- Reduce call-center time, cutting support rates

Reporting

- Record and analyze your test process
- Receive actionable data
- · Maximize your ROI

For more information visit:

http://www.pc-doctor.com/android





